

# Using Text Messages to Build Parents' Capacity to Improve Child Language-Learning Opportunities Kathryn Bigelow, Dale Walker, Fan Jia, Dwight Irvin, & Amy Turcotte Juniper Gardens Children's Project, University of Kansas



## Early Language Experiences

- Infants and toddlers from disadvantaged families hear about 30 million fewer words by their 4th birthday than other children (Hart & Risley, 1995).
- Academic success at 9 and 10 can be linked to the talk heard from birth through age 3 (Hart & Risley, 1995).
- Children who fail to acquire effective communication skills can experience relative social isolation irrespective of whatever other abilities they possess (Warren & Walker, 2005).



Intervention (N = 69)

# Parent Engagement

- Home visiting parenting programs have shown positive results with high-risk populations, but meta-analyses have not reported consistently positive outcomes for parents and children (Astuto & Allen, 2009; Sweet & Appelbaum, 2004).
- Parent engagement is a barrier to home visiting effectiveness (Korfmacher et al, 2008).
- Programs that are able to maintain parents' participation and keep them actively engaged are more likely to achieve improvements in parent and child outcomes (Gomby, 2005).
- A randomized trial examining the impact of cellular phones and text messaging on parent engagement in a home-based intervention resulted in reduced attrition, improvements in responsive parenting, and lower rates of parenting stress and depression (Carta, Lefever, Bigelow, Borkowski, & Warren, 2013).

The **primary aims** of this project are to examine how cellular phone technology can:

- 1) Increase and maintain parent engagement in an evidence-based intervention, and
- 2) Increase parents' use of language promoting strategies, and thus improve child communication and language skills of infants and toddlers receiving Early Head Start and Part C /IDEA early intervention services.

# Intervention Design and Participants

Child and Family Demographics

- Randomized Controlled Trial, followed by secondary analyses examining effects of number of text messages sent.
- Families randomly assigned:
- Promoting Communication (PC) Strategies (n=69)
- PC Strategies PLUS text messaging enhanced PC Strategies (n=58)



Family Characteristic	Count	%	Count	%
Primary Caregiver Education				
Less than High School	20	63%	12	38%
High School or GED	25	37%	43	63%
Post-high-school Training	13	50%	13	50%
Not Available	0	0%	1	100%
Household Yearly Income				
<10k	21	41%	30	59%
10-20k	24	49%	25	51%
20k+	12	48%	13	52%
Not Available	1	50%	1	50%
English Language Use				
None	6	38%	10	63%
Some (spoken, not primary)	8	57%	6	43%
Primary	44	45%	53	55%
	Mean (SD)	Range	Mean	Range
Length of Time in Study	8.25 (4.78)	[1, 23]	8.16 (5.64)	[1, 22]
	Control (N = 64)		Intervention (N = 86 )	
Child Characteristic	Count	%	Count	%
Ind Family Service Plan Before 3				
No	39	42%	54	58%

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Not Available

### Promoting Communication Strategies

- Naturalistic strategies, designed to be flexible and individualized to unique skills, needs, and diverse backgrounds of families.
- Strategies integrated with family goals.
- Families implement strategies across daily routines.
- Intervention Coach supports intervention delivery.
- Materials can be found at http://www.talk.ku.edu

#### **Promoting Communication Strategies**

- Arranging the Environment
- Following a Child's Lead
- Commenting and Labeling
- Imitating and Expanding
- Asking Open-Ended Questions
- Time Delay/Fill in the Blank
- Positive Attention and Praise

Providing Choices

#### **PC Intervention Resources**

- Intervention coach
- Home visitor/parent manual
- Video clips
- PC Strategies poster
- Routine-specific activity cards
- Parent self-checks
- Graphic feedback for parents
- Home visitor implementation reports

#### Cellular Phone Intervention

- Text messages support parents' use of the PC Strategies, and promote parent engagement.
- Text message "menu" provided, but home visitors encouraged to individualize.
- Content focused on PC Strategies, but also supportive messages, fun, free resources.
- Text messages were to be sent 5x per week (3 from home visitor; 2 from coach).
- Messages could be scheduled in advance and programmed for multiple recipients.
- Intervention coaches' text messages focused on PC Strategies.

# Text Message Examples

#### PC Strategies text message:

I heard Sylvie saying "more, more" last week. Try imitating and expanding on this with "More milk. I want more milk." This can help build her vocabulary.

#### Supportive text message:

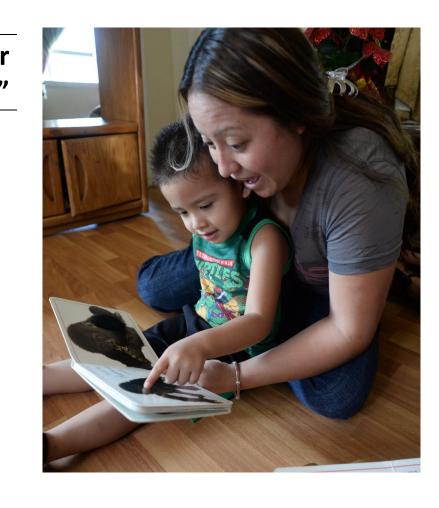
I know this is a challenging time for your family. You're really holding everything together for everyone. Make sure you take time to take care of yourself. Let's talk more when we meet.

93%

#### Parent and Home Visitor Satisfaction

Parent and Home Visitor Social Validity Data Summary					
Item	% rating "mostly true" o  "very much true				
Parent's Satisfaction of Promoting Communication Strategies					
I plan to continue using the Strategies with my child(ren) in the future.	98%				
I would recommend the Strategies to other parents or family members	. 97%				
Parent's Satisfaction of Text Messaging					
Text messaging is a good way to stay in touch with my home visitor	100%				
Text messaging helped me feel more involved with my home visitor.	98%				
Text messaging helped me use what I learned with my child.	91%				
The total number of text messages I received was just right for me.	88%				
Home Visitor's Satisfaction of Promoting Communication Strategies					
I would you recommend the PC strategies to other Home Visitors.	100%				
Home Visitor's Satisfaction of Text Messaging					
It was easy to fit text messaging into my schedule.	63%				
Text messaging was useful in helping to connect/communicate with par	rents. 81%				

Text messaging was useful in helping to promote parent engagement.



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#### Randomized Trial Results

- Differences in the effects of the text messaging enhancement to PC TALK were not found to reach statistical significance:
- The differences on the linear and quadratic slopes of parent-rated engagement between the intervention and control group were -0.39 (SE = 0.46, p = 0.77), and 0.03 (SE = 0.03, p = 0.26), respectively.
- The differences on the linear and quadratic slopes of home-visitor-rated engagement between the two groups were 0.02 (SE = 0.48, p = 0.97), and 0.002 (SE = 0.03, p = 0.95), respectively.
- For the growth rate of parent's use of PC strategies, the difference between the two groups were 0.42 (SE = 0.85, p =0.62).
- The effect of text messaging on the growth rates of Preschool Language Scale-Auditory Comprehension, Preschool Language Scale-Expressive Communication, Early Communication Indicator, and observed Child Communication were 0.17 (SE = 0.09, p = 0.07), 0.11 (SE = 0.08, p = 0.18), -0.06 (SE = 0.09, p = 0.49) and 0.04 (SE = 0.08, p = 0.64), respectively.

### Secondary Analyses—Effects of Number of Texts Sent

- Focusing on the Text Messaging Group only (n=58), to more closely examine the effects of differences related to variations in text messaging dosage, in relation to the goal of 5 text messages per week:
- Do parents who received more text messages demonstrate greater engagement?
- For each additional PC strategy-related text sent from home visitors, there would be a 0.26-unit increase in the growth rate of engagement, which ranged from -0.31 to 2.29 in this model (0.26, SE = 0.11, p = 0.02).
- For each additional texts sent from intervention coaches there was a 0.09-unit increase in the growth rate of home visitor-rated engagement, which ranged from -0.09 to 1.27 in this model.
- Do parents who received more text messages implement the PC strategies at higher fidelity?
- For each additional PC strategy-related text sent by home visitors, there was an increase of 3.33 additional PC strategies used by parents, which ranged from 9 to 305 in the sample (3.33, se =1.05, p < 0.01).
- For each additional text sent, there was an increase of 2.38 additional PC strategies used by parents (2.38, SE = 0.75, p < 0.01).
- Does text messaging dosage have indirect effects on child language outcomes through parent's PC strategy fidelity?
- One additional *PC strategy-related text* sent from home visitor tended to improve parent's use of strategies, which then led to an increase by 0.09 in their child Preschool Language Scale-Expressive Communication (PLS-EC) scores ( $a_i^* b_{ii} = 2.95$ \* 0.03 = 0.09, CI = [0.019, 0.184]). The total number of texts sent from home visitors also had a significant mediated effect on PLS-EC through parent's use of strategies  $(a_i^* b_{ii} = 0.04, CI = [0.004, 0.104]).$
- One additional *PC strategy-related text* sent tended to improve parent's use of strategies and then led to an increase by 0.11 in their children's ECI weighted total score  $(a_i * b_{ii} = 3.00 * 0.04 = 0.11, Cl = [0.017, 0.242)$ . Also, a significant mediated effect was found for total texts sent from home visitors on ECI ( $a_i^* b_{ii} = 0.06$ , CI = [0.008, 0.127]).
- One additional PC strategy related text sent from a home visitor tended to improve parent's use of strategies, and then led to an increase by 0.20 in observed Child Communication Weighted Total Rate  $(a_i^* b_{ii} = 2.91 * 0.07 = 0.20, CI = [0.051, 0.410])$ . We also found a mediated effect for total texts sent from home visitors on Child Communication  $(a_i * b_{ii} = 0.11, CI = [0.012, 0.250]).$